2018 Global Ageing Network ANNUAL REPORT



A Message from Katie Smith Sloan



s we approach the end of 2018, we have much to celebrate. The Global Ageing Network has continued to expand in breadth and depth, welcoming new members from Lebanon, Nigeria, Qatar and the Dominican Republic, among others. It is enlightening to learn how organizations in these countries are tackling the reality of ageing societies. Our work at the United Nations continues to be important, although we see slow progress towards a needed human rights convention for the elderly.

In countries like Cameroon, I am inspired by those I meet who are doing so much to improve the well-being of older adults with so little. I am proud of the work the European Ageing Network continues to perform in articulating a vision for long-term care throughout Europe and I am amazed at the perseverance of Joyce Eid in developing an ecumenical assisted living community in Lebanon while encouraging others to follow her bold path. I could easily go on.

As a Network, our primary focus is to foster connections and build community. Our success is measured, in part, by the stories we hear from you about what you have learned from, taught of, problem-solved or innovated with others. We have—individually and collectively—huge challenges and opportunities that come as a result of societies with increasing numbers of older people. Working together and learning from one another makes all our jobs easier and keeps our network vibrant.

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Who We Are

"The world's only network of ageing service providers"

The Global Ageing Network is an international community of leaders in ageing services, housing, research, technology and design. We bring together experts from around the world, lead education initiatives and provide a place for innovative ideas in senior care to be born and shared. We pave the way to improve best practices in aged care so that older people everywhere can live healthier, safer, and more independent lives. The Global Ageing Network has grown from an idea to a vibrant network spanning nearly 50 countries serving millions of people every day.

The Global Ageing Network is well situated to become a global force of change for aged care providers. Global Ageing member organizations range from small nursing homes in rural South Africa, to large multi-site faith-based organizations in Australia, to retirement communities in New Zealand, Canada, and the United States. The diversity of approach, services, cultural influences and resources adds to the richness of the global network. It affords a tremendous opportunity to expand our thinking and learn from one another.

The core of the Network is made up of regional or country-based associations or organizations whose members are ageing service providers and who realize the importance of global connections in providing care for the elderly. Among them are organizations in Australia, China, Malaysia, Korea, Europe, the United Kingdom, Canada, and the United States.

Mission

The Global Ageing Network's mission is to connect and support care and service providers worldwide to enhance quality of life for ageing.

Our mission is advanced through education, leadership, collaboration and research. Our members include professionals and organizations in ageing services, governments, volunteer organizations, businesses, academics, researchers and architects that specialize in design for the ageing.

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2018 Highlights

The past year has been filled with new activities and initiatives with our Global Ageing Network members. Below are some of the highlights!

The Global Ageing Network at the United Nations



The Global Ageing Network continues to support advocacy at the United Nations for the Human Rights Convention for the Elderly where we released a **statement** providing input on the focus area of long-term and palliative care in preparation for the ninth session of the Open-Ended Working Group on Ageing (OWEGA) in July 2018. The statement reflects the need for a broader lens on the supports and services accessible by older adults, including the consideration of the vast amount of care provided by informal caregivers. The statement also calls for a concerted focus on older adults'

access to affordable, person-directed care, education for families, the development of a quality workforce, consumer rights, and the more widespread use of palliative care to improve the quality of life for older persons with serious illnesses.

The Launch of the Wisdom Talk Series

This year, the Global Ageing Network launched the **Wisdom Talk Series** which featured speakers who joined us at the Global Ageing Network office in Washington, DC to discuss a topic of interest to the global ageing community and introduced **Facebook LIVE** as a medium to connect with our members all around the world. We have welcomed esteemed speakers such as:

 Dr. Enrique Vega, Regional Director for Health and Ageing at the Pan American Health Organization (PAHO), who discussed health

concerns among older adults in Latin America and the Caribbean.





 Jennie Smith-Peers, formerly the Executive Director of the National Center for Creative Aging, broadened our thinking about creativity and shared why ongoing access to arts is essential in improving the health and well-being of people as they age.



Diana Vaca McGhie, Global Advocacy Manager at the American Heart Association International, focused on the impact of public health in reducing cardiovascular disease among older people and introduced the goals for the **Global NCD** Alliance Forum, a network of organizations, stakeholders, and international federations that work. together to combat the noncommunicable disease epidemic by putting health at the center of all policies.



Pamela Larson, a
U.S. Peace Corps
Response Program
participant, and Dustin
Manhart, formerly a
recruiter for the U.S.
Peace Corps Response
Program, discussed their
experiences with the
program and how it is
a great opportunity for
those who would like to
use their skills to help
communities abroad.



 Drs. Emi Kiyota and Taryn Patterson introduced the Ibasho model and their successful ventures incorporating the model in various communities around the world.

The **Wisdom Talks Series** continues to be a popular event for the Global Ageing Network. Look on our **website** for information on upcoming 2019 events.

National Care Forum



Katie Smith Sloan represented the Global Ageing Network and LeadingAge at the Annual Conference hosted by **National Care Forum**, an association of nonprofit care providers in England, and **CommonAge**, who focuses on advancing issues of ageing in Commonwealth countries. She came away from the conference with a new perspective on how we thinking about ageing. Her reflection can be found **here**.

LeadingAge Conference

Global Ageing Members participated at the 2018 Leading Age Annual Meeting and EXPO in Philadelphia in October. Joyce Eid, the manager for **Moadieh Evangelical Center (MEC)** for Assisted Living, shared her experience with establishing the Interfaith Group in Lebanon and highlighted some of the challenges of creating the group of ten long-term care centers of varying faiths. She has been innovative in approaching a challenging situation by learning new ways of service and raising the standards of care while still respecting cultural differences.

Virtual Roundtable

The Global Ageing Network and LeadingAge Services Australia (LASA) conducted a **virtual roundtable** with like-minded ageing providers and professionals working in the field of ageing to discuss how we can build a resilient workforce. The goal of the virtual roundtable was to share knowledge, insights, experiences, as well as ideas surrounding networking opportunities that would stimulate discussion towards achieve a common goal.

Eldercare Cameroon Collaboration

The Global Ageing Network is excited to see the continual growth of the Eldercare Cameroon Collaboration with the Community Development Volunteers for Technical Assistance (CDVTA). The Founder and Executive Director, Francis Njuakom, has traveled far and wide to increase funding for CDVTA to hire additional community nurses who will serve as an educational and wellness resource, as well as to help fund the building of schools and latrines while also providing running water and electricity to villages in the northwest region of Cameroon. Through a joint collaboration with Walter Coffey and David Sprowl, Managing Partners of WD International Consulting, and the continued efforts of Jack York, Executive Director of **It's**



Never 2 Late, CDTVA has been able to raise thousands of dollars to support CDTVA initiatives. All donations are tax-deductible and to learn more information about the fundraising campaign or the Eldercare Cameroon Collaboration, please visit: http://globalageing.org/ eldercare-camerooncollaboration/.

New Partnerships and Chapter Updates

The European Ageing Network

Global Ageing Network's **European Association of Homes and Services for the Ageing** (EAHSA) chapter merged with the **European Association for Directors and Providers in Long-Term Care** (EDE) to create the European Ageing Network (EAN). The EAN represents more than 10,000 long-term care providers with more than one million clients in almost 30 European countries. Through their union, providers can learn from one another, exchange best practices, and have a stronger voice in Europe regarding issues like labor force-policy, regulation, and developing care technology. The European Ageing Network is seated in Luxembourg and have a branch office in Brussels and with the main office to be situated in Prague.

They have collaborated on creating the **European Centre for Research and Education in Ageing Services** (ECREAS), a digital platform where information can be exchanged and to create a clearinghouse for best practices and relevant (applied) research reports, articles, and European datalinks. The activities of ECREAS focuses on four themes which include the quality of ageing services, elderly care workforce, technology, and living environments.

LeadingAge Releases Anti-Ageism Quick Guide

Global Ageing Network's U.S. Chapter, **LeadingAge**, has released an **Anti-Ageism Quick Guide** to help individuals and organizations become more mindful of their language and messaging around ageing so that they can begin to inspire more positive attitudes, behaviors and perceptions of what it means to grow old. The guide offers quick tips and reflective practices which can be used in a variety of settings.

Malawi Network of Older Persons

The Global Ageing Network is excited to partner with the **Malawi Network of Older Persons (MANEPO)**. This partnership unites two organizations with a mutual purpose to improve best practices in aged care so that older people everywhere can live healthier, stronger, more independent lives. It will provide an opportunity for members to network together and enable members to access new insights and knowledge from one another.

Korean Ageing Network

The Korean Ageing Network hosted a symposium of aged care practitioners on September 8th, 2018 in Jeju, South Korea. The symposium included participants from other areas in Korea, including Incheon, Chunehcon, Cheonan, Daegu, Jeju, Islan,



Shihon, and Kangnam Seoocho in Seoul. Many of the participants from medical, nursing, community services, and the social welfare settings discussed the Network and opportunities to grow and connect with aging communities in South Korea.

Aged and Community Services Australia (ACSA)

"ACSA's partnership with the Global Ageing Network provides our members access to a highly reputable international forum for the exchange of research, services, products, and training. We know member providers derive great benefit from the shared international industry knowledge, professional development, educational resources, and leadership opportunities that GAN membership can bring."

Pat Sparrow, CEO Aged and Community Services Australia (ACSA)

Thank you to the continued support of our other partners, chapters, and sponsors:

- LeadingAge
- IAHSA-China
- European Ageing Network (EAN)
- Korean Ageing Network
- Malaysian Ageing Network

- Ontario Long Term Care Association (OLTCA)
- South Africa Care Forum
- Lebanon Care Forum
- National Care Forum
- Malawi Network of Elderly Persons Organization (MANEPO)
- Community Development Volunteers for Technical Assistance (CDVTA Cameroon)
- Geriatric Respite Care Foundation-Uganda
- SAGE Tours

Thank You to our 2018 Board Members!

Thank you to the Global Ageing Network Board Members who have been extraordinarily generous with their time, wisdom, and support to ensure that the Global Ageing Network remains committed to our mission and vision.

2018 Board Members

Officers

Rich Schutt Board Chair Providence Life Services Illinois, USA

Marcus Riley Immediate Past Chair Ballycara

Queensland, Australia
Julienne Meyer

Vice Chair My Home Life City, United Kingdom

Vincenzo Paolino

Treasurer queerAltern Zurich, Switzerland



Members

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Dr. Ejaz Ahmad Chaudry Noble Care Malaysia Kuala Lumpur, Malaysia

Steve Cornelissen Mercy Health Victoria, Australia

Laetitia Daufenbach Sodexo, Global Seniors Segment Indianapolis, Indiana, USA

Stuart Kaplan Selfhelp Community Services New York, USA **Emi Kiyota** Ibasho Maryland, USA

Aad Koster EAHSA Netherlands

Markus Leser Curaviva, Switzerland

Dan Levitt Tabor Village British Columbia, Canada

Judy Martin SAGE International ThomsonAdsett South Brisbane, Australia **Richard Semanda** Geriatric Respite Care Foundation Uganda (GRCF-U) Kampala, Uganda

Femada Shamam

The Association for the Aged Durban, South Africa

Mark Spitalnik IAHSA-China China

Cheryl Wilson St. Paul Senior Homes & Services California, USA

Saying Goodbye to Board Members, Richard Browdie and Markus Leser



Richard Browdie

Rich Browdie has served on the Global Ageing Network since 2013. For more than 40 years, he has held leadership positions in organizations whose missions focus on the improvement and maintenance of the health and wellbeing of older adults. As President/CEO of the Benjamin Rose Institute on Aging, a nationally recognized leader in service, research, and advocacy addressing issues of aging, he assures the current and long-term viability of the organization in keeping with its mission.



Markus Leser

Markus served as the Global Ageing Network Secretary for the past year and has served on the board since 2013. He works as the head of the Old Age Department at CURAVIVA Schweiz and focuses on the research and development centre for the sector of elderly and nursing institutions in Switzerland. He has been celebrating more than 30 years of professional involvement in the field of gerontology and has hosted a variety of roles ranging from a marketing manager which created retirement homes to a

lecturer at an institute of continuing education and training. He was instrumental in garnering the collaboration with Curaviva during the 2017 biennial Global Ageing Network conference.

Thank you to our amazing Global Ageing Network Crew!

The accomplishments of the past year would not have been achieved without the continuous dedication, expertise, and support from the Global Ageing Network Crew. Thank you for all of your hard work over the past year!

Global Ageing Network Crew Members

Tessa Atkinson-Adams Communications

Lea Chambers-Johnson Executive Office

Glenn Crenshaw Marketing

Shannon Davis Program Manager **Renee Green** Marketing

Bob Lagoyda Education

Jamall Marsh Website Development

Mia Mullen Executive Office Taryn Patterson Research

Katie Smith Sloan Executive Director

Ethel Stewart Membership and Recruitment

Linda Zielinski Conferences and Meetings

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LOOKING FORWARD 2019 Global Ageing Network Conference

The Global Ageing Network, in partnership with the Ontario Long Term Care Association (OLTCA), are hosting the leading international event for professionals and consumers of longterm care and aging services. Transforming Aging Together will profile emerging research and innovation and successful quality initiatives in a unique forum dedicated to shared learning and professional networking. The event will take place on September 17-19, 2019 at the Beanfield Centre in Toronto, Canada.

2019 Global Ageing Network Leadership Retreat

The Global Ageing Network Leadership Retreat will take place on September 16-17, 2019 in conjunction with the biennial conference in Toronto, Canada. The leadership retreat is a two-day, immersive learning experience designed to enhance the leadership capacities of emerging leaders committed to the field of ageing. Participants will come away with skills, insights, ideas and confidence to provide leadership in times of change and innovation. Registration for the Leadership Retreat is limited.

2019 Global Ageing Network Workforce Summit

The Global Ageing Network will host a oneday Workforce Summit that will address key topics that are relevant to the ageing services workforce globally. Summit discussions will consider research, practice and policy challenges and opportunities, and draw on international perspectives and potential solutions. The summit will be held on Tuesday, September 17, 2019 in Toronto, Canada.

Global Ageing Network Scholarships

The Global Ageing Network is seeking donations for aged care professionals from developing countries to attend the 2019 Biennial Conference in Toronto, Canada. If you are interested in submitting a donation, please contact Shannon Davis at **sdavis@ globalageing.org**

Contribute to Our Innovation Platform

We hope that you will share your innovative ideas—proven or promising—with us so that we can, in turn, share with others. Tell us the challenge you are facing; perhaps we can match it with an innovative solution.

Interested in joining the Global Ageing Network? Please visit our **membership page** to learn about the benefits of becoming a member.

Have a question or idea to share? Please contact Shannon Davis at **sdavis@ globalageing.org**

To learn more about our events and activities, please continue to follow us on Facebook, Twitter and Instagram or visit our website at: http://globalageing.org