



**Sage**  
Studying and  
Advancing  
Global  
Eldercare  
*Tailored aged care tours since 2007*

**SWITZERLAND**  
**17 – 30 September 2017**

Due to popular demand SAGE is returning to Switzerland in 2017.

As part of the SAGE tour inclusions, delegates will attend the International Association of Homes and Services for the Ageing (IAHSA) bi-annual conference in Montreux, followed by a week visiting organisations in Bern, Basel and Zurich.

This tour will focus on studying innovation in care, and engaging at an executive level with Swiss senior managers, local government representatives and peak industry associations. This tour is aimed at CEOs, senior executives and facility managers, looking to gain fresh insights into care delivery for their organisations.



To register please email Judy Martin at [judy.martin@thomsonadsett.com](mailto:judy.martin@thomsonadsett.com)

SAGE study tours are a partnership between:



SAGE travel partner: **FLIGHT CENTRE**  
Group Travel





## Program Itinerary *Note: preliminary itinerary, subject to change.*

Full program will be provided to registered delegates.

	Day	Date	Activity
Day 1	Sunday	17 September	SAGE delegates arrive and transfer to hotel. Meet up with SAGE tour group in evening
Day 2	Monday	18 September	SAGE group sightseeing
Day 3	Tuesday	19 September	SAGE delegates attend IAHSA conference
Day 4	Wednesday	20 September	SAGE delegates attend IAHSA conference
Day 5	Thursday	21 September	SAGE delegates attend IAHSA site visits
Day 6	Friday	22 September	Full day SAGE program in Montreux
Day 7	Saturday	23 September	Check out and transfer to Bern via Gruyere City tour of Gruyere
Day 8	Sunday	24 September	Based in Bern, day trip to Lucerne
Day 9	Monday	25 September	Full day SAGE program Bern <b>Focus: Dementia, Technology &amp; Hospitality Services</b>
Day 10	Tuesday	26 September	Full day SAGE program <b>Focus: Financing and Management- Challenges and Opportunities</b> Transfer to Basel
Day 11	Wednesday	27 September	Full day SAGE program <b>Focus: Relatives Involvement in Care &amp; Large for Profit and Not for Profit</b>
Day 12	Thursday	28 September	Full day SAGE program <b>Focus: Unique Facilities</b> Transfer to Zurich
Day 13	Friday	29 September	Full day SAGE program <b>Focus: Green House Model</b> Closing debrief meeting
Day 14	Saturday	30 September	SAGE tour concludes

### SAGE TOUR INCLUSIONS:

- 6 nights at Grand Hotel Suisse Majestic Montreux 4\*
- 3 nights at Hotel Schweizerhof Bern 5\*
- 2 nights at Hotel Les Trois Rois Basel 5\*.
- 2 nights Schweizerhof Zurich 4\*
- Local taxes
- Wireless internet at the hotel room
- Arrival private transfer in Geneva
- Departure private transfer in Zurich – car per delegate
- Meals as listed
- Breakfast on all days.
- SAGE Private group dinners x 3
- 8 x lunch with limited drinks
- 3 x full day private SAGE excursions
- IAHSA conference registration
- Handling of logistics and registration for the IAHSA conference & all program visits.
- Dedicated Program Leader during the entire study tour.

### EXCLUSIONS:

- Visa costs (not required on Australian passport)
- International flights
- Meals other than listed
- Personal expenditure
- Tips for personal activity
- Travel & cancellation insurance (required for tour).

\*Our dedicated Flight Centre representative Naomi Pirhonen can assist SAGE delegates with flights





\*Program price is based on 10 delegates participation and will be recalculated if more or less participants join the pre tour.

SAGE Study Program	Early Bird until 31/10/2016	Sage Alumni until 16/07/2017	Full price from 31/10/2016 - 16/07/2017
<b>Delegate Single Rate PP</b> Participating in full SAGE program	\$ 19,595	\$19,300	\$19,950
<b>Delegate Twin Share Rate</b> (2 delegates sharing room & participating in full program)	\$16,755	\$16,000	\$16,950
<b>Delegate Partner Rate</b> (Person sharing room with delegate and not participating in facility visits/study program. All social events included)	\$4950	\$4950	\$4950

### PAYMENTS SCHEDULE INCLUDING CONDITIONS & CANCELLATIONS

- Deposit \$2,000 per person with registration
- 2nd payment \$8,000 per person due by 15/02/2017
- Final Payment balance amount due by 16/07/2017
- No bookings are held without deposit
- Hotels/venues subject to change until booked.

\*Flight Centre, SAGE designated travel agent, can assist or delegates can advise SAGE of preferred insurance coverage.

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### CANCELLATION FEE

- All payments are non-refundable once paid unless trip is cancelled.
- However, if cancellation is made a refund may be considered if a replacement delegate is found.

### TERMS & CONDITIONS OF TRAVEL

- Tour will not be run unless a minimum of 10 delegates register.
- Terms and conditions signed as a commitment to make payments as per listed payment schedule.
- If less than this number register this tour program will not be offered.
- It is compulsory for all delegates to have travel insurance.
- Maximum number of delegates is fifteen.

IMPORTANT NOTE: Prices are based on tariffs and airfares current at September 2016. In this time of escalating prices and economic instability, it is impossible to predict accurately fluctuations in exchange rates or increases to cost elements of tours. Unfortunately SAGE does not have control of airfares, fuel, airport and airlines taxes and surcharges, hotel rates and other service provider tariffs. In the event of such fluctuations or increases affecting the prices which SAGE pay for transportation, hotel accommodation and other services, we reserve the right to adjust our prices as may be necessary at any time up to and including the day that final payment is made. We will do all in our power to avoid this however at times it will be completely out of our control. SAGE delegates will always be kept informed of potential rises or any changes in SAGE tour advertised process.

